

Volunteer Role Description

Role Title: Volunteer

Location: British Music Experience, Liverpool, UK

About Us:

The British Music Experience (BME) is the UK's only Museum dedicated to British Popular Music. Located in the Cunard Building on Liverpool's Waterfront, we celebrate the rich history and diverse culture of British music, showcasing iconic artists, groundbreaking movements, and the evolution of music in Britain. We strive to inspire, educate, and entertain visitors of all ages by offering a unique and interactive experience.

Role Overview:

As a Volunteer at the British Music Experience, you will play a vital role in helping our visitors connect with the music and culture that has shaped modern Britain. You will sit alongside our friendly team to provide an engaging and welcoming experience, assisting visitors within the experience and assisting with events.

Key Responsibilities:

- Welcome and greet visitors, providing excellent customer service and making them feel at ease.
- Learn about the heritage assets in the BME collection and share your knowledge with visitors.
- Assist in guiding visitors through the exhibitions, offering information and answering questions about the displays and exhibits.
- Help with the setup and breakdown of events.
- Engage with visitors and encourage participation in interactive exhibits and educational activities.

Skills & Experience Required:

- A passion for music and an interest in British musical history.
- Excellent communication skills, with the ability to engage and interact with a diverse audience.
- Friendly, approachable, and enthusiastic attitude.
- Ability to function as part of a team and independently when needed.
- No previous experience in a museum or similar environment is required, but a genuine interest in music and culture is important.

Benefits:

- Gain experience volunteering in the culture sector within the UK's only Museum dedicated to British Popular music.
- Opportunity to contribute to the legacy of British music and share it with others.
- Free admission to any BME public events.
- Free access to the BME.
- Personal development and training opportunities.
- A £5-per-shift travel allowance, paid at the end of every month.

Time Commitment:

- Shifts will vary depending on museum opening hours, events programme and your own availability.

How to Apply: If you're excited about British music and want to volunteer with one of the UKs most exciting and innovative museums, please submit your application via our website. We look forward to hearing from you!